Analysis Report of Feedback and Actions Taken

Feedbacks are taken from Students, Alumni, Parents, and Employers regularly at the end of each semester. Students are asked to provide feedback about the courses taught and respective teachers. Employers are requested to give feedback about the compatibility of knowledge gained by the student (during his/her study) and requirements of industry/ research. The alumni provide comments about the general environment in the institute such as accessibility of information, website as well as curriculum design/ employability, hostel facilities etc. Parents provide there inputs about reputation of university, admission process etc.

The feedbacks received are analyzed by a team devoted for this specific purpose. It was felt there should be some extra time dedicated for doubt clearing session of the students. Hence, every teacher notified some specific time beyond class hours for discussions/ clarifications with the students. It was also understood that modern teaching aids should be used. To fulfill the same, all the conventional classrooms were converted to smart classroom having internet, LCD projector, public address systems etc. Air conditioning systems are also there in these classrooms. Student attendances are entered online in ERP, and students can access the same on web. It was felt that the assignments/ projects should be based on real life problems. To achieve this students are sent to different industries to work as intern.
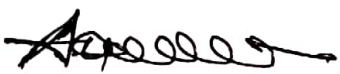
Though, it is observed that the employers are generally satisfied with the knowledge / skills of the students graduating from Birla Institute of Technology, Mesra, Ranchi, to further enhance their capability eminent leaders/ speakers from industries are requested to come to the institute and deliver lectures to the students, thereby narrowing the gap between academia and industry. Also, some training programmes are organized to augment the soft skills of the students.

It was felt that there was a need to change/update the curriculum to increase employability of the students as suggested by some alumni. To do this, the entire syllabus was revised recently, and CBCS (Choice Based Credit System) was introduced from 2018-19 academic year. Also, effective measurements such as use of ERP to enter marks, using bar code (for coding answerscripts) etc. are introduced for faster publications of results.
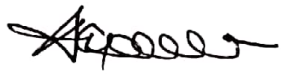
Parents have a high notion about this institute. They feel proud that their wards are studying here. Still, to increase its own credibility the university has recently developed a new website, all the notices (including those of admissions and examinations) are put in the same. The general services like electricity, water (especially in hostels), canteen etc. are improved.

Feedback/ Exit survey from outgoing students:

There is a system of conducting exit survey/ feedback among the outgoing students. Their opinion regarding suitability of courses for industry requirements, examination patterns,

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upgradation of laboratories etc. are taken. Also, the attainment of PEOs (Programme Educational Objectives) and POs (Programme Outcomes) are noted down, and corrective measures are taken accordingly.

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